INTERNET / TV / PHONE

MCTV®

We go the extra smile.

Quick Guide to Accessibility Features

Talking Guide (voice guidance)

available on select HD and DVR boxes only. If you do not have this feature on your set-top box, please contact us to discuss your options.

To turn on/off voice guidance:

1. Quickly press the A button twice. The A button is the left-most button in the row of buttons directly below the power button.
2. Press OK.

Video Description

Video description, when available, is carried on the SAP feed on our set-top boxes. Please note that this audio feed may be labeled as SPANISH regardless of what language is being carried on the secondary feed. Your choice of audio feed will be "saved" and will continue when you change channels.

On FUSION set-top boxes:

1. Press INFO
2. Use the UP/DOWN arrows to navigate to AUDIO LANGUAGE*
3. Press OK
4. Use the UP/DOWN arrows to select the audio feed
5. Press OK

If there is no secondary audio on the channel you are watching, this option will not be available.

On DVR set-top boxes:

1. Press MENU
2. Use the UP/DOWN arrows to navigate to PLAY SECONDARY AUDIO
3. Press OK to turn on or off
4. Press EXIT to exit the menu

On non-DVR set-top boxes:

1. Press MENU
2. Use the UP/DOWN arrows to navigate to LANGUAGE
3. Press OK
4. Use the UP/DOWN arrows to navigate to SPANISH (IF AVAILABLE)
5. Press EXIT to exit the menu

Closed Captioning

On FUSION set-top boxes:

1. Press INFO
2. Press the DOWN arrow to select TURN CLOSED CAPTIONS ON
3. Press OK

On DVR set-top boxes:

1. Press MENU
2. Use the UP/DOWN arrows to navigate to DISPLAY CLOSED CAPTIONING
3. Press OK to turn on or off
4. Press EXIT to exit the menu

On non-DVR set-top boxes:

1. Press MENU
2. Use the UP/DOWN arrows to navigate to CLOSED CAPTIONING
3. Press OK
4. Use the UP/DOWN arrows to navigate to STATUS
5. Press OK
6. Use the UP/DOWN arrows to turn closed captioning on or off
7. Press OK

For additional features and setup options, please visit support.MCTVOhio.com.