

# MCTV | BusinessPro® HOSTED VOICE



*Providing a professional experience for your customers is critical. It can be the difference between winning or losing business. Large or small, your business should have access to a best-in-class phone system with the features and functionality you need to run your business.*

*Hosted Voice service from MCTV BusinessPro is an affordable solution for your next phone system. Receive the features you expect from an on-site phone system, at a fraction of the cost.*

- **Unlimited local calling**
- **Generous long distance** to call anywhere in the US.
- **Advanced features** including auto attendant, hunt groups, on-hold music, "Find Me, Follow Me" and voicemail to email.
- **Web portal** to easily manage and configure your phone system.
- **Scalable** to meet your changing business needs.
- **Dedicated data connection** for your Voice service.
- **Network-based service** keeps you connected during emergencies.
- **Personalized training** so you get the most out of your phone system.

## WHAT IS HOSTED VOICE?

Hosted Voice from MCTV BusinessPro is a cloud-based phone system that delivers best-in-class capabilities at a fraction of the cost of traditional phone systems. It includes all the features you expect from a phone system including auto attendant, on-hold music, voicemail to email, hunt groups and more! Plus, new capabilities are continually being added so you'll always have the latest features.

Hosted Voice service from MCTV BusinessPro keeps your up-front investment to a minimum, as you are not purchasing an expensive on-site phone system. Hosted Voice is easily scalable so you can add more lines as your business grows.

**CALL TODAY FOR YOUR FREE CUSTOMIZED QUOTE.**  
Find out how Hosted Voice can make your business  
more productive.

Stark County: 330-833-4134

Wayne County: 330-345-8114

[www.MCTVOhio.com/Hosted-Voice](http://www.MCTVOhio.com/Hosted-Voice)

# MCTV | BusinessPro®

# HOSTED VOICE

## SYSTEM FEATURES

- Auto-Attendant
- On-Hold Music
- Hunt Groups
- Call Park and Retrieval
- Extension Dialing
- Web Portal to manage phone system

## USER FEATURES

- Personalized Voicemail and Voicemail to Email
- Find Me, Follow Me
- Call Hold
- Call Forwarding
- Do Not Disturb
- Call Transfer
- Call Park
- 3-Way Calling
- Caller ID
- Web-Based Controls for each extension

## HOSTED VOICE SERVICE

MCTV BusinessPro's Hosted Voice service includes unlimited local calling and 500 minutes of long distance calling/per line per month — anywhere in the US and US Territories. All system-wide and user-level features are included at no extra charge.

Manage your entire phone system from **CommPortal**, our web-based portal. Easily change system-wide settings while individual users can log in to view missed calls, manage contacts and listen to voicemail.

## WHY MCTV BUSINESSPRO HOSTED VOICE?

MCTV BusinessPro's Hosted Voice service is fully managed and end-to-end quality and security are assured. Unlike other hosted services that use the public Internet to route calls, MCTV routes calls over our managed network to give your calls the highest quality available and minimize potential points of failure.

Hosted Voice can enhance emergency plans. Calls are processed on the MCTV network, not at your business, so business can continue even in emergency situations. Your calls can be re-routed remotely or through an automated process, reducing lost productivity and sales.

Plus, enjoy one point-of-contact for both your Voice and Internet needs. Our friendly, knowledgeable team is only one phone call away when you need to speak to someone.