



DVR  
**passport® guide**  
user manual

INTERNET / TV / PHONE  
**MOTV**<sup>SM</sup>  
We go the extra smile.

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# welcome to Passport Guide

Introducing the interactive program guide from Rovi and your cable system. Passport Guide is intuitive with easy to use features that unlock a world of greater choice, convenience and control as you watch television.

With Digital Cable, you have more programming choices than ever before. And with Passport Guide, you can effortlessly find the television you want to see. Passport Guide puts you in control, all at the touch of a button.

This User Manual is designed with you in mind. It has easy-to-follow color coding to help you quickly find what you're looking for, along with screen examples you'll see while using the guide.

Get started with some of Passport Guide's key features on the next page.



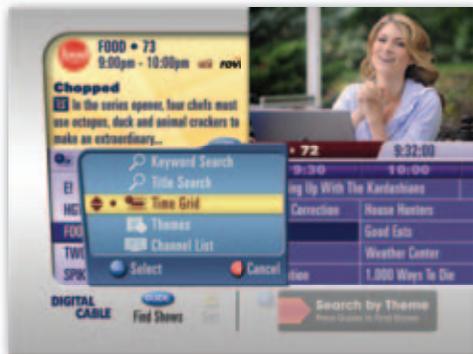
# key features

With Passport Guide, you'll be able to discover more of the programming you want to see. You'll spend more time enjoying your favorite shows and everything digital cable has to offer.



Get started by pressing **GUIDE** on your remote to view 90 minutes of program listings at the touch of a button. The **Time Grid** lets you easily find at-a-glance program information and you can quickly Sort channels to personalize your guide experience.

See guide, page 5



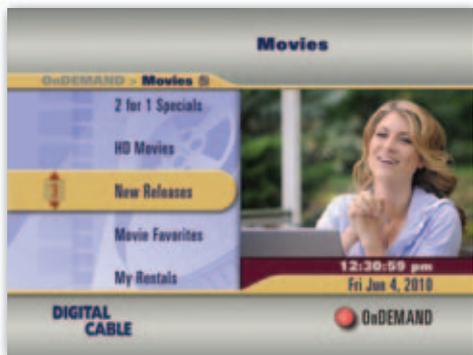
Want to find more programs by Title, Theme or Keyword? Now you can **Search** smarter and quickly find just what you want to watch. Just press **GUIDE** twice to begin.

See find shows, page 11



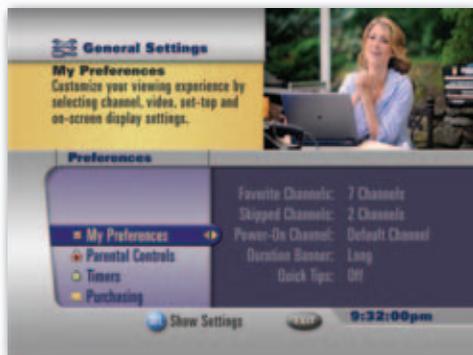
**DVR** not only lets you record programs, you can pause, rewind and replay live TV too. The **DVR Menu** streamlines how you can access and manage your recordings. And the new **Lost & Found** feature lets you view a list of deleted shows.

See dvr, page 21



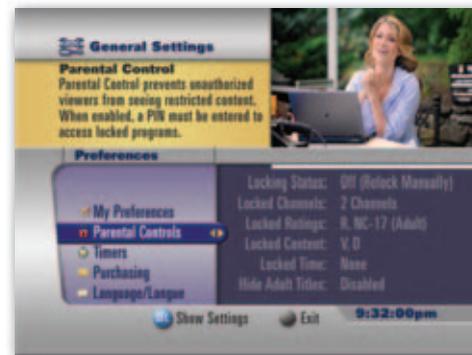
On Demand offers extensive program libraries at the touch of a button. Find shows, movies and the best programs on digital cable without leaving the comfort of your couch.

See on demand, page 33



Set favorites, timers, purchasing and parental control PINs and more to customize your guide preferences in **General Settings**.

See general settings, page 39



Easy-to-use **Parental Control** let you block programs by rating, by content, by time and more, to put you in control of the shows your family watches.

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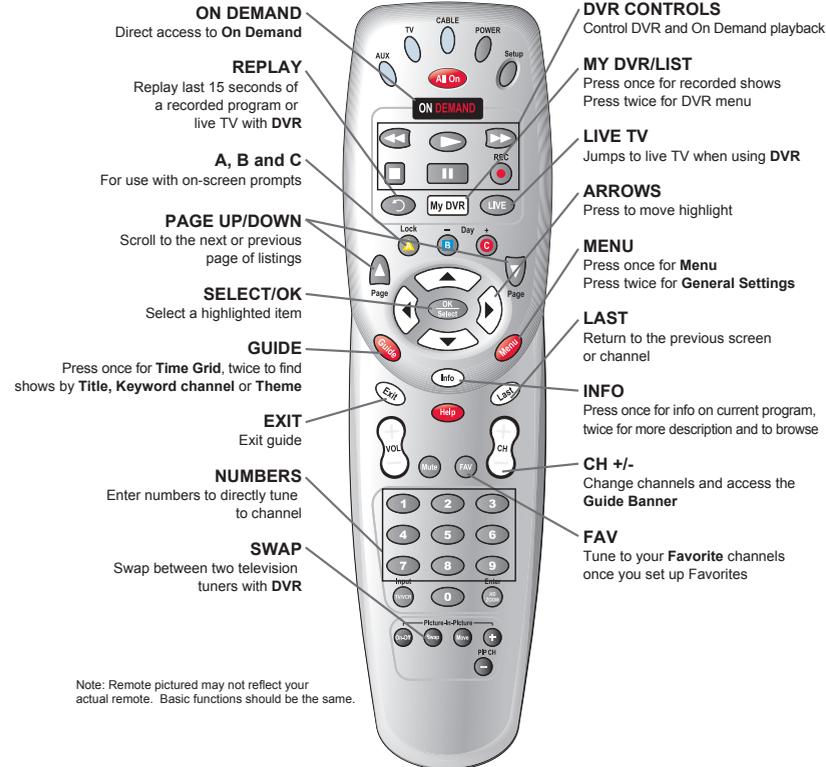
locked time  
hide adult titles  
view locked program

# basic navigation and your remote

Your remote control holds the key to navigating the features of Passport Guide. In this manual, words appearing in ALL CAPS refer to specific buttons on your remote. To navigate the guide:

- Press **▲▼◀▶** buttons on your remote to move the highlight
- Press **SELECT/OK** to confirm your selection
- Press **EXIT** to exit the guide

## Remote Control Features



# overview

# about passport symbols

Here are some of the symbols that will help you use the guide and control your TV viewing.

-  Favorite channel
-  Auto Favorite channel
-  Indicates that the program is broadcast in High Definition (HD) format
-  A filtered channel list is in use. Press A to modify sort
-  New episode
-  Skipped channel
-  Program locked by channel, rating, content advisory level, or time period when Parental Control is currently enabled
-  Program locked by channel, rating, content advisory level, or time period when Parental Control is currently disabled
-  Program is scheduled to be recorded
-  Series is scheduled to be recorded
-  Single instance manual recording
-  Recurring manual recording
-  Recording in progress

-  Cancelled scheduled recording
-  Marks programs you have specified to be saved until you manually erase them
-  Programs will be erased first (in less than one day)
-  Programs will be erased after the first programs are erased (about one to three days)
-  Programs will be erased last (about three to seven days; this icon is displayed only in the program description area of the Recorded Shows panel)
-  Programs associated with keyword searches in the Recorded Shows, Scheduled Recordings, and Series Manager panels
-  Reminder Timer
-  Program broadcast with stereo sound
-  Program features closed caption (subtitles for hearing-impaired viewers)
-  Program that features a secondary audio tracks. Subscribers can choose to hear an alternate audio track, typically in a different language
-  Purchased PPV program



# watching made easy

The information you need is just a click away. This section tells you how to quickly find information about programs and how to sort and personalize your guide. It's time to watch TV in a whole new way!

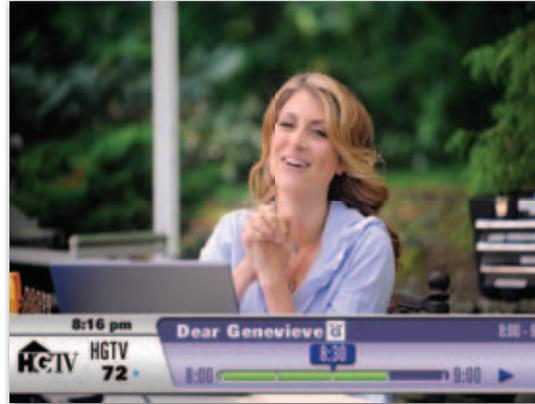
# guide

# guide banners

**Guide Banners** provide quick programming information and even give you the freedom to browse other shows without leaving the program you're watching.



The **Channel Banner** displays when you change channels, and shows current time, channel, program title, rating and other symbols, such as  which indicates a recording is in progress.



Press **INFO** to display the **Info Banner** and to see what's recorded in the recording buffer (See DVR section for more information).



Press **INFO** twice to display the **QuickInfo Banner** for a brief program description, rating and time.

Press **◀ ▶** to browse programs by time and **▲ ▼** to browse other channels. Press **SELECT/OK** to tune, set a recording or reminder or to see upcoming episodes.

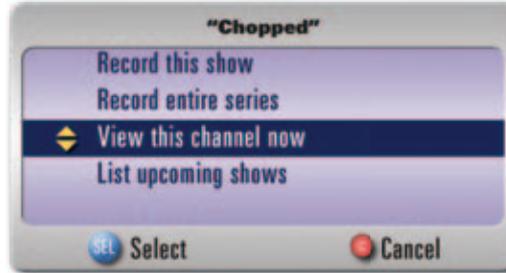
# time grid

The Time Grid displays a 90-minute view of programming for up to 5 channels at one time.



To see what's on TV, press **GUIDE**. The program currently airing on the selected channel is highlighted. Instant program info appears in the upper left portion of the screen. Press **INFO** for additional information.

Use **▲ ▼ ◀ ▶**, **PAGE** up/down, and **DAY +/-** to navigate the grid and highlight a program. Then press **SELECT/OK**.



Press **SELECT/OK** to view the channel, or choose to schedule a one-time or series recording and press **SELECT/OK** for recording options.

## for faster searching

- Use the **PAGE** up/down to scroll through listings a page at a time
- Press and hold **▲** or **▼** to rapidly move ahead in time or through the channel lineup
- Press the **DAY +/-** buttons to advance ahead a day at a time

**tip:** The **GUIDE** button is your key to quickly navigating the guide:

- Press **GUIDE** once for the Time Grid
- Press **GUIDE** twice to Find Shows and search
- Press **GUIDE** three times to exit and return to watching TV

# program info

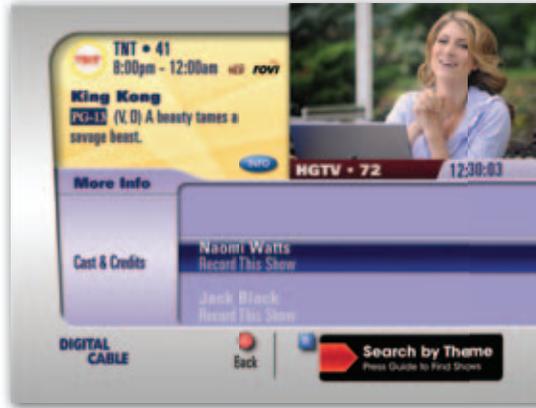
It's easy to find Information about programs, including program title; start and end time; a brief description; and indicators to identify favorites, reminders and scheduled recordings.



## plot summary

When in the guide, press **INFO** to view Plot Summary and Cast & Credits (when available). Press **SELECT/OK** for options.

Press **▶** to highlight **Plot Summary**; page down if the summary is long. Press **SELECT/OK** to schedule a reminder or recording or to view the channel. Press **C** to return to the previous screen.

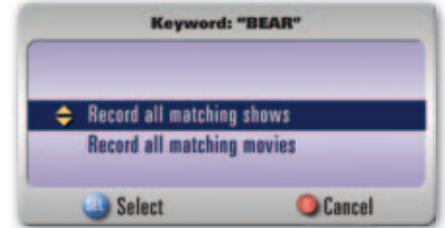


## cast & credits

When in the guide, press **INFO** and select Cast & Credits (when available). Press **▶** to view list and select the actor you are interested in.

**Cast & Credits** lets you schedule an auto-recording or see other listings with that specific actor:

- Select all matching shows to continuously record all movies and programs
- Select all matching movies to continuously record only movies
- Select upcoming shows to view a list of other programs airing



## options

Press **SELECT/OK** to schedule an auto-recording or list upcoming shows for a specific actor.

**tip:** "List upcoming shows" provides a list of additional programs and movies starring your favorite actor and lets you continue discovery.

# customized views

Sorting channels makes it easy for you to personalize your guide. You can choose to List channels by **Favorites, HD, All** or create up to three **Custom Lists**.



## list channels

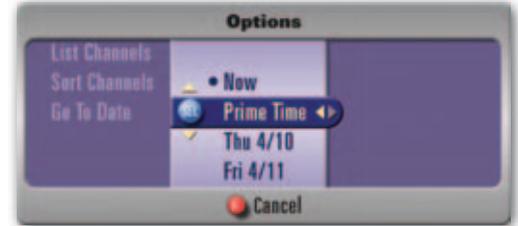
From the guide, Press **A** to Sort and display channels based on your preferences. Select **List Channels** to change your grid view to Favorites, HD, All channels or one of three Custom Lists. Press **SELECT/OK** and a dot will appear next to your choice. The guide will automatically list only those channels.

 will appear on the Grid screen when the “Use Always” selection is made for a Custom List.



## sort channels

Press **A** and select **Sort Channels** to sort alphabetically or numerically. The channel list will automatically sort according to your selection.



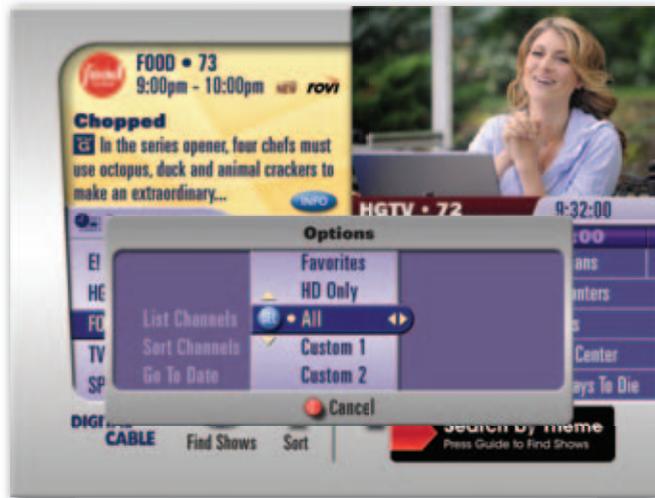
## go to date

From the Time Grid, Press **A** then **Go To Date** to jump to Prime Time listings or to listings for a specific day in the future.

**tip:** Sort and list channels from the Time Grid, Themes, or Search to narrow your results.

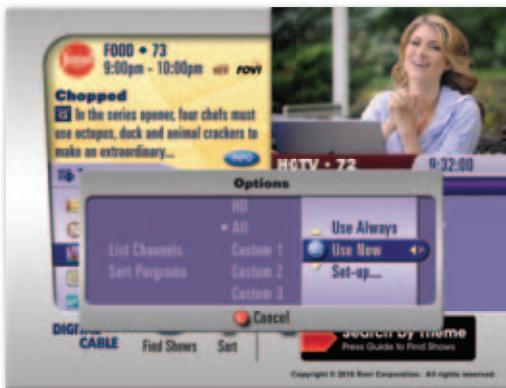
# custom lists

To set a **Custom List**, select **Custom 1, 2 or 3**, then select **Set Up** to Display or Hide types of channels, such as Favorite Channels, Music Channels, Locked Channels or HD Channels.



## display and hide options

For example, **Custom 1** list can display both your Favorites and HD channels and also Hide Locked channels. **Custom 2** list can display just Music Channels. And **Custom 3** list can display On Demand channels.



When you choose a Custom List you have the option to “Use Always” or “Use Now.” A  will appear next to the A/Sort button on-screen to denote a Custom List is in use.

**tip:** “Use Now” filters the channel list for a one-time use. “Use Always” will filter the Time Grid based on your Custom List preferences and remain filtered until you change your **List Channels** option.



# smart searching is here

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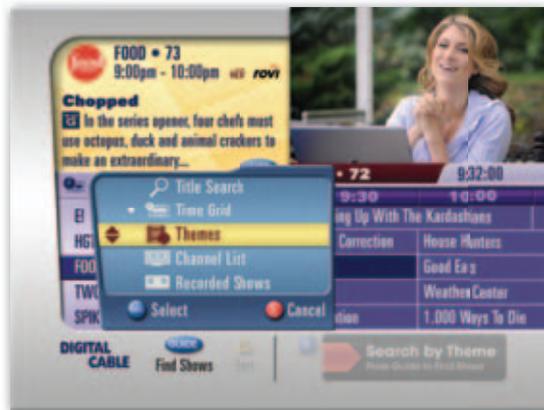
It's easy to find shows and quickly search for exactly what you want. Just press **GUIDE** twice to find shows. This section tells you everything you need to know to search by title, keyword, theme and channels so you can quickly find the shows you love and discover new ones.

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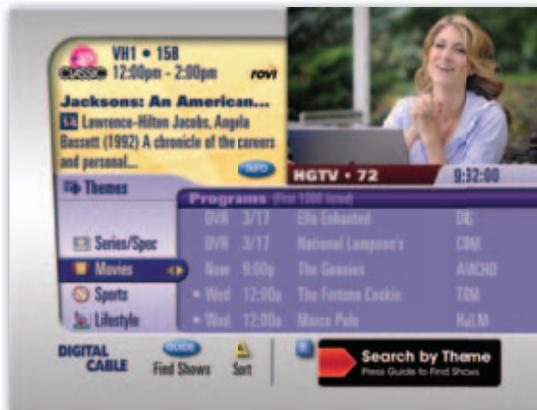
find shows

# find shows by theme

**Theme Search** lets you find shows by theme, such as Series and Specials, Movies, Sports, Lifestyle, News and Family.



Press **GUIDE** twice to select Themes.



Press **▲ ▼** to highlight a **Theme**, such as **Movies**, **Sports**, **Lifestyle** and more.

Press **SELECT/OK** to view genres under that Theme.  
Press **A** to list Themes by **Favorites**, **HD** or a **Custom List** or to list **Airtime** or **Title**.



From **Movies**, you can select **Recorded Shows**, **Star Ranking**, **Action-Adventure**, **Comedy**, **Documentary** and more.

Use **▶** to select a title. Instant Information appears in the upper left corner. Press **INFO** for **Plot Summary** and **Cast & Credits**. Press **SELECT/OK** to view, record or see other options.

**tip:** Press **A** to list Themes and genres by **Favorites**, **HD** or one of your **Custom Lists**, or **Sort Channels** by time or title.

# find shows by title

**Title Search** displays a virtual keyboard that lets you search for specific program titles.



Press **GUIDE** twice, or from one of the guide views, press **GUIDE** to Find Shows and select **Title Search**.



The **Title Search** screen will default to the program you are currently watching. Use **▲ ▼ ◀ ▶** to begin to spell the program title.

The intelligent keyboard will automatically populate with viable letters so you can enter titles quickly. Highlight **Back** to erase a letter, or **New** to begin a new search.

# title search options



Enter letters until the program you are looking for is displayed. Use ► to navigate the title list results.

Currently airing programs are marked by a ●. A “DVR” indicator means a matching title is on your DVR.

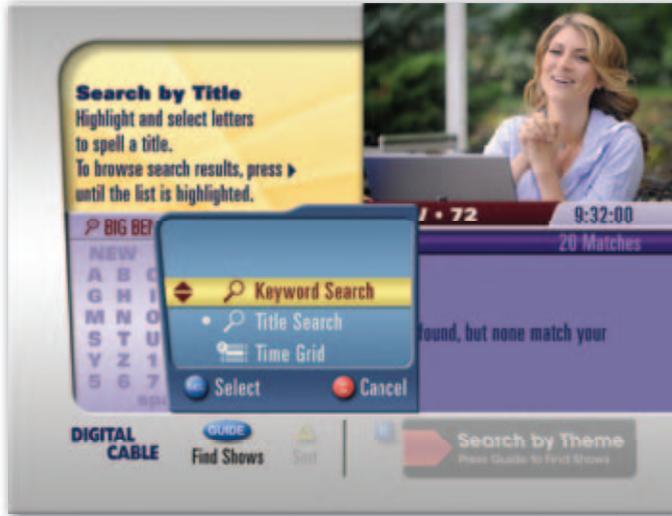


When you find your program, press **SELECT/OK** for options that can include:

- Tune to the channel now
- Set a reminder to watch the show
- See a list of upcoming episodes or times
- Schedule a one-time or series recording

# find shows by keyword

**Keyword Search** displays a virtual keyboard that lets you enter search for specific actors, directors or topics.



Press **GUIDE** twice, or from one of the guide views, press **GUIDE** again and select **Keyword Search**. The Keyword will default to the program you're currently watching.



To enter a keyword use the arrow keys to spell your selection.

Press ► to view results based on your keyword.

When you find your keyword, press **SELECT/OK** to view programs within the folder. Select a show to:

- Tune to the channel now
- Set a reminder to watch the show
- See a list of upcoming episodes or times



Press **REC** to schedule an auto-recording of your keyword. Follow the on-screen prompts to:

- Record all matching shows
- Record all matching movies

# channel list view

Now it's easy to view listings for your favorite channel.



Press **GUIDE** twice and select **Channel List**. Channels are displayed on the left.



Use **▲ ▼** arrows to scroll to a particular channel, and then press **▶** to view a list of programs for today, tomorrow, future days, or to see a list of recorded shows from that channel.

Press **SELECT/OK** to select a program. Follow the on-screen prompts to view the channel, set a reminder or recording or list upcoming shows.

**tip:** Use **●** to Find Shows anytime. Press **A** to sort and list channels.



# the view from your couch has never been so good

Movies, sports and special events all at the touch of a button. This section explains how Pay-Per-View is like a theater, stadium and concert hall all rolled into one.

# pay-per-view

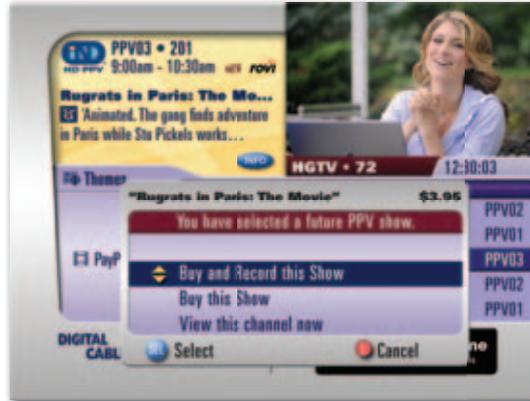
# ordering pay-per-view

You can purchase PPV programs and events from the **Time Grid**, **Search** result list, or by direct tuning to a PPV channel.



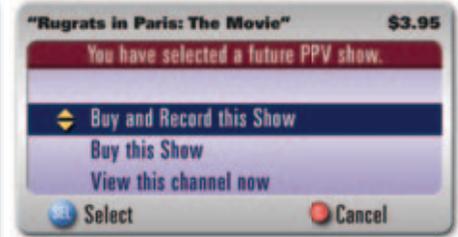
## purchasing from the time grid

Press **GUIDE** to access the **Time Grid** and use **▲ ▼ ◀ ▶** to navigate the listings and highlight a PPV program you want to purchase. Press **INFO** for more information. Press **SELECT/OK** for purchase options. Purchased programs will display in green.



## purchasing from search results

PPV programs can also appear in search result lists for Title, Keyword or Theme. For example, press **GUIDE** twice and select Themes. From Movies, press **SELECT/OK** and then select **Pay Per View**. Arrow right **▶** to review the list. A dot appears next to shows currently airing. Press **SELECT/OK** for purchase options. Highlight your desired option and press **SELECT/OK** to complete.



## purchase options include:

- Buy the show – a \$ will appear next to the title
- Buy and record – **REC** will also appear
- View the channel – for programs already started

**tip:** A confirmation screen will appear after you make a purchase and provide a countdown to the time your program will begin. Press **A** to review previous purchases.

# purchasing locks

To manage, review and lock PPV purchases, select Purchasing from the General Settings menu.



## setting purchasing locks

From General Settings, highlight Purchasing and select **Locking Status** to turn On/Off the **Purchasing PIN**. The **Locking Status** default is set to "OFF". To enable, press **▶** or **SELECT/OK**, then select **ON**.

To purchase a PPV program, you will be prompted to enter your Purchase PIN to complete your order. To "Disable" **Locking Status**, enter your **PIN** and select "Off".

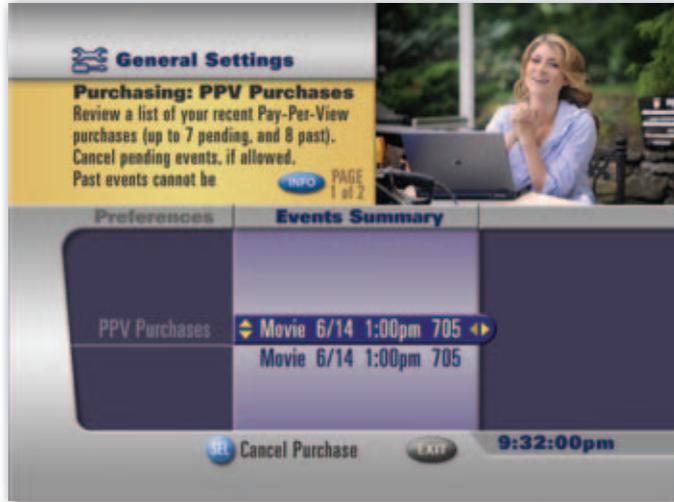


## locking status

- Turn On/Off Locking Status –"ON" will require entering a purchase PIN to complete an order
- Create or change Purchase PIN – select a unique 4-digit PIN that will be required for any purchases

**tip:** If you have set up a Purchase PIN and/or Parental Control PIN, you will be prompted to enter your PIN(s) before completing a purchase.

# reviewing ppv purchases



## review purchases

From **General Settings** select Purchasing, then **PPV Purchases**. Press **▶** to review pending and recently purchased PPV programs. Press **SELECT/OK** for title information and to cancel a pending PPV program (if allowed).

**tip:** Your unique Purchase PIN controls both PPV and On Demand purchases. Refer to General Settings chapter for more information.



# tv on your terms

Record. Replay. Pause Live TV. Plus, conveniently keep track of the shows you record to make sure you never miss an episode. This section explains it all. With DVR, you can enjoy TV on your terms.

dvr

# control live tv

Control live TV with your Digital Video Recorder (DVR). When you tune to a channel, the DVR automatically begins making a temporary recording of the program in the DVR memory buffer. You can Pause, Rewind and Fast-Forward all the way up to the present without setting a recording.



## pause

Pause live TV by pressing **Pause ||** on your remote. Pressing **||** more than once allows frame by frame viewing.

## play

Press **Play ►** to resume the program.

## rewind

Press **Rewind ◀◀** to rewind. Press it up to 3 times to increase Rewind speed.

## fast-forward

Press **Fast-Forward ►►** up to 3 times to increase speed.

## slow motion

Use **Slow Motion** to access “slow-forward” and “slow-rewind”—perfect when watching sporting events. To activate, press **||**, then **►►** or **||** then **◀◀**. Press **►** to resume.

## instant replay

With **Instant Replay** you can replay the last 10-15 seconds of a program. Press the **REPLAY**  button. Press repeatedly to continue skipping back in 10-15 second increments.

## return to live tv

If live TV is paused, press **LIVE TV** to return to a show at the current point of the broadcast.

# control live tv



Live TV is saved temporarily, unless you save it to the DVR by pressing **REC**. The temporary recording will be erased if you:

- Change channels
- Turn off the DVR
- Your recording exceeds the available buffer space which varies based on whether the program is being viewed in standard-def or high-def

## SWAP between two programs

If your **DVR** has two tuners, it can buffer (temporarily record) two programs at the same time—one on each tuner. The **SWAP** feature allows you to toggle back and forth between two live shows while letting you control both.

1. While tuned to a program, press **SWAP** to change tuners.
2. Select a second program by changing channels or using the guide.
3. Press **SWAP** again to toggle between the two programs.
4. When recording two programs at the same time, on-screen prompts will ask if you wish to swap tuners. Select your desired recording preference.

If you press the number keys to swap to your other chosen channel, the guide swaps the tuners in the same way as if you pressed the **SWAP** key.

*NOTE: If you change channels any other way than listed above, you will lose the temporary buffer recording.*

# record a show

The Guide makes it easy to schedule recordings on your DVR and build your own personal program library.

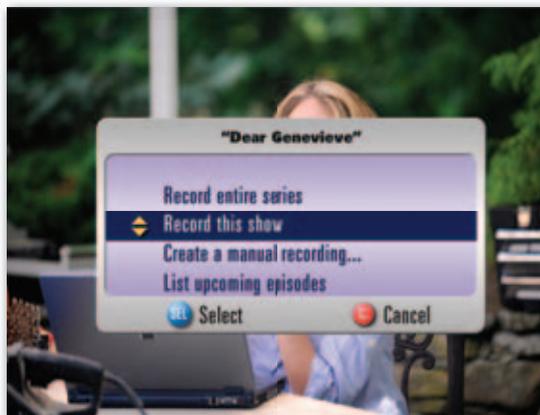


## recording from the time grid

Press **GUIDE** to access the **Time Grid**. Highlight the program you wish to record and press **SELECT/OK** for recording options.

Follow the on-screen prompts to schedule a one-time or series recording, set a reminder, view the channel, or see other listings. The program will appear in red with **REC** in the **Time Grid**.

*Note: Series Recording options will display anytime you schedule a series recording. Refer to next page for more information.*



## record the program you are currently watching

To record the program you are currently watching, press **REC** on your remote. Highlight **Record this show**, then press **SELECT/OK**.

**tip:** When you select "List upcoming episodes," the guide will display the list in the Search by Title results panel. Use **▲▼** to scroll through the episodes, or press **◀** to begin a new title search.



## manual recording

A manual recording can be scheduled for a specific time. To create a manual recording while watching TV, press **REC**. Highlight Create a manual recording, and then press **SELECT/OK**. Select either "Individual" (one time only) or "Recurring" (record at the same time on designated days).

Press **▶** to access the Channel, Day(s), Start and End times. Follow the on-screen prompts to make your selections and press **A** to accept.

# record a series



To record a series from the Guide press **SELECT/OK**.



Select **Record Entire Series**.



Use **▲ ▼ ◀ ▶** to specify your preferences.  
Press **A** to accept:

- **Episodes to Record:** Record only first-run episodes or all
- **Channels:** Choose what channel to record, including SD only or HD only
- **Air Times:** Select times to record the series
- **Save:** Manually erase episodes or automatically delete as space is needed
- **Episodes to Keep:** Choose to keep all or up to 5 episodes on the DVR
- **Start Time:** On Time, or up to 10 minutes early or late
- **End Time:** On Time, or up to 3 hours over or up to 10 minutes early

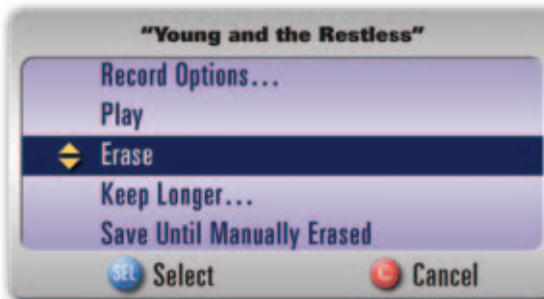
**tip:** If you're recording a live event, such as a baseball game, you will be prompted to extend the end time if the game runs long.

# watch recorded shows



Access your **Recorded Shows** by pressing **LIST** (or **MY DVR**), or press **GUIDE** twice and select **Recorded Shows**. Recorded shows are listed by day, with the most recent first.

Press **INFO** for program info.



Select a show and press **SELECT/OK** to play, erase, keep longer, or save until manually erased.



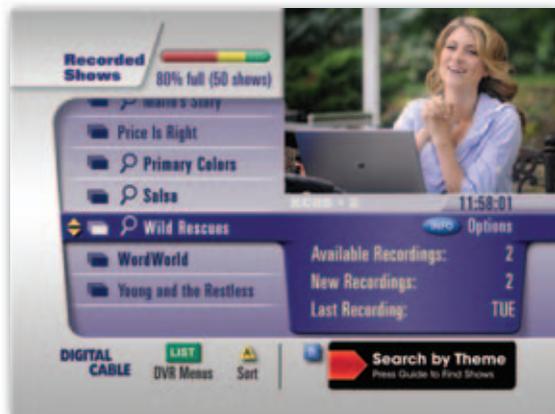
## record space indicator

- **Red** indicates percentage of programs that will be saved until manually deleted
- **Yellow** indicates percentage of programs to be erased as space is needed
- **Green** indicates approximate free space remaining

**tip:** Press **A** for options:

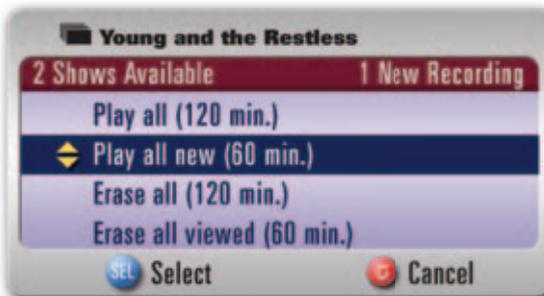
- **Show All Listings**—list all shows by day
- **Group Titles**—groups same title recordings into folders
- **View Disk Info**—visual indicator of recorded space

# recorded shows



## group titles

When titles are grouped, information in the lower right corner summarizes available recordings, new recordings, and day of last recording. Press **SELECT/OK** to open the folder and review episodes.



To access **Group Title Options**, highlight a Grouped Title folder and press **INFO** to:

- **Play all** – Play all episodes for your own marathon
- **Play all new** – only play new episodes
- **Erase all** – erase all episodes in the folder
- **Erase all viewed** – easily delete only the shows already viewed

## resolving conflicts

Types of conflicts that may occur due to:

- recording that overlaps active or scheduled recordings at the same time
- disc space limitations
- recording of an all day program
- changing the channel while recording on both tuners
- extending the start or end time of recording that overlaps another recording

When conflicts occur, a conflict message is displayed.

# dvr menus

The DVR Menu provides options to make it easy to manage your individual recordings, manage all your series recordings, and even recover deleted programs.



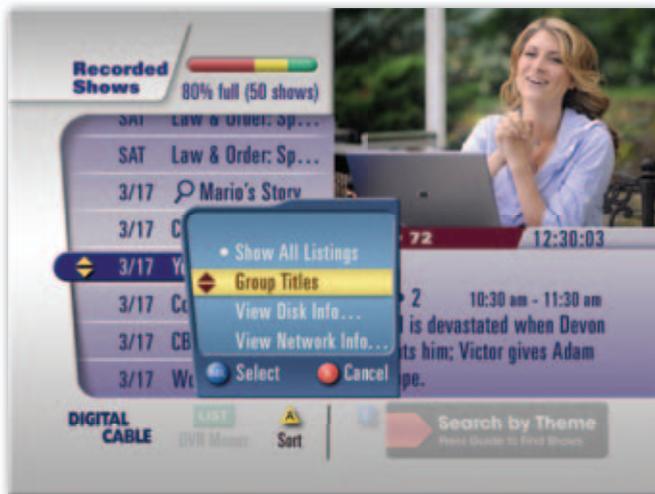
To access **DVR Menus**, press **LIST** (or **MY DVR**) twice, or press **LIST** once if you are already viewing the **Recorded Shows** menu.

DVR Options include:

- **Recorded Shows**—list of recorded shows and visual gauge on available and used hard drive disk space
- **Scheduled Recordings**—a list of future recordings
- **Lost & Found**—recover DVR recordings\* and view DVR history
- **Series Manager**—manage series and prioritize series recordings
- **Time Grid** – return to the Time Grid

\* Based on available hard-drive disk space

# recorded shows & scheduled recordings



Press **A** to Sort Recorded Shows. Options include:

- **Show All Listings**—list all shows by day
- **Group Titles**—groups same title recordings into folders
- **View Disk Info** – visual indicator of recorded space

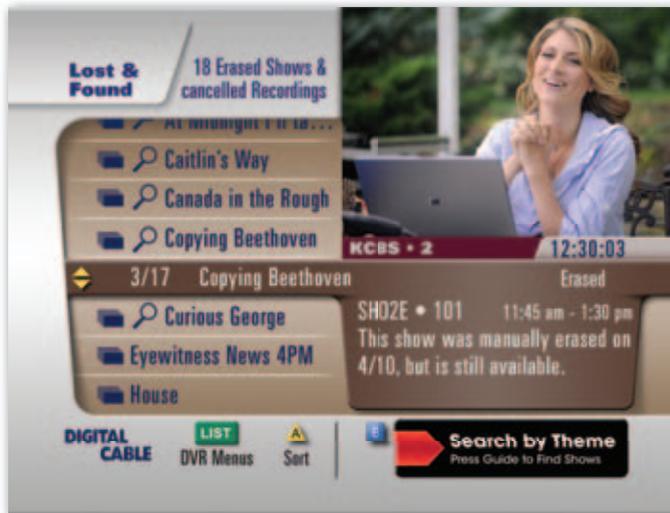


Select **Scheduled Recordings** from the DVR Menu to view a list of future recordings. Select a title and press **SELECT/OK** to modify recording options or cancel a scheduled recording. Press **INFO** to view program info.

Press **A** to **Sort** and select **Group Titles**. Summary info appears in the lower left corner with the number of recordings scheduled and conflicts, if any. Press **SELECT/OK** to open the folder and scroll through the episodes.

**tip:** You can only change recording options for individual episodes by pressing **SELECT/OK** and selecting **Record Options**. To change recording options for an entire series, press **LIST** and select **Series Manager**.

# lost & found



**Lost & Found** lets you find missed and previously deleted recordings. You may also recover some deleted recordings if disk space is available.

When you highlight a title, instant info appears in the lower right including a short reason why program was missed or when it was deleted. Press **A** to group titles and review summary of erased and missed recordings by folder.



## lost & found title options

You may be able to recover a previously deleted show. Press **SELECT/OK** for options to:

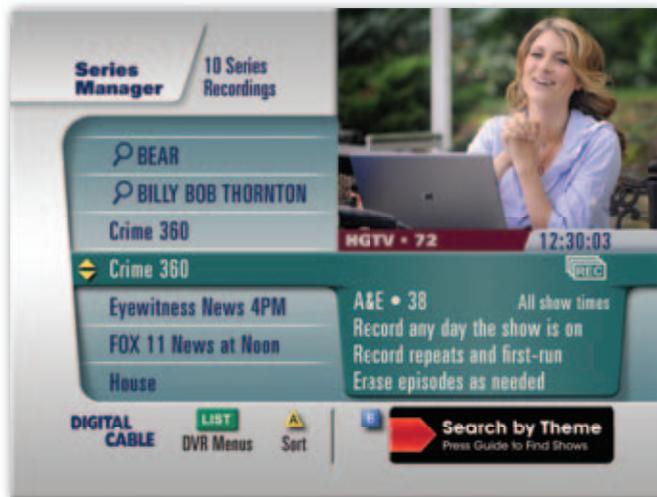
- Save until space is needed
- Save until manually erased
- Clear show now (permanently delete)
- List upcoming shows



For shows that did not record the Guide will display the option to List upcoming shows or Clear recording now to delete the listing from Lost & Found.

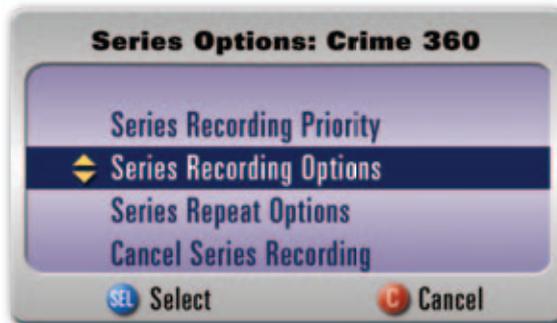
# series manager

The Series Manager lets you modify recording options for each scheduled series recording.



Select **Series Manager** from the DVR Menu to view a list of scheduled series recordings and keyword series recordings. Keyword series appear in ALL CAPS and have a 🔍.

Press **SELECT/OK** to modify series priorities and options.



## series manager options

- **Series Recording Priority**—Set the priority for the series recording. Press ▲ ▼ to move the highlighted series up or down the list
- **Series Recording Options**—Select options based on your preferences of episodes, channels, how long to save episodes and more
- **Series Repeat Options**—Select day(s) to record series
- **Cancel Series Recording**—Cancel recording of the currently selected series

# series manager



To adjust your **Series Recording Priority**, highlight a series and use ▲ ▼ to move up or down the list. Series will be recorded in priority order if there is a conflict.



## series record options

**Series Recording Options** include:

- **Episodes to record**—first run & repeats or first runs only
- **Channels**—any channel, the specified channel, HD only or SD only
- **Air Times**—all showings, or the airtime selected when initiating the series recording
- **Save**—until space is needed or until manually erased
- **Episodes to keep**—all, or up to 5
- **Start Time**—on time, or from 1-10 minutes early or late
- **End Time**—on time, or from 1-5 minutes, 15, 30 minutes, or 1-3 hours over



# movie library. home theater. catch-up tv.

---

**On Demand** is a library of movies, shows and other programs you can watch whenever you want. It's like having a movie theater right in your living room. And, your guide makes it easier than ever to find and enjoy On Demand on your schedule, when you're ready to watch TV.

---

on demand

# on demand

With On Demand you can enjoy movies, TV shows, music videos and more right on your television set, on your schedule. With easy navigation and more control, enjoying the shows you love when you want couldn't be simpler.

## easy access to on demand

- Select the **ON DEMAND** (VOD) button on the remote
- Enter an On Demand channel number on your remote
- Choose an On Demand channel from the Time Grid
- Access On Demand from the Quick Menu (if available)

Once you've accessed the On Demand Menu, use ▲ ▼ to scroll through your On Demand options and highlight the service you are interested in. Press **SELECT/OK** to continue.

On Demand content may be free, available for purchase or part of a premium subscription.

You may need to make additional selections in the menus as you browse through all the On Demand choices and categories—everything from free programs to new release movies and more.

## understanding on demand icons



**New Title:** Appears beside new releases



**Last Chance:** Appears beside titles that will soon no longer be available for viewing



**Purchased:** Appears beside titles that you have purchased



**Paid:** Replaces price in title description area



**Viewed:** Appears beside titles in the title list that you have already viewed (Premium On Demand)

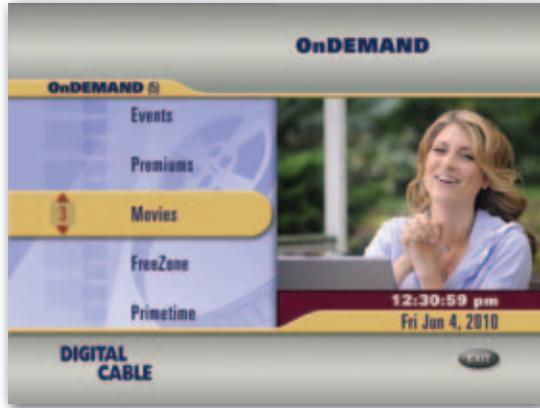


**Preview:** Appears in the title description area and indicates that a trailer to view is available



**HD:** Identifies HD titles

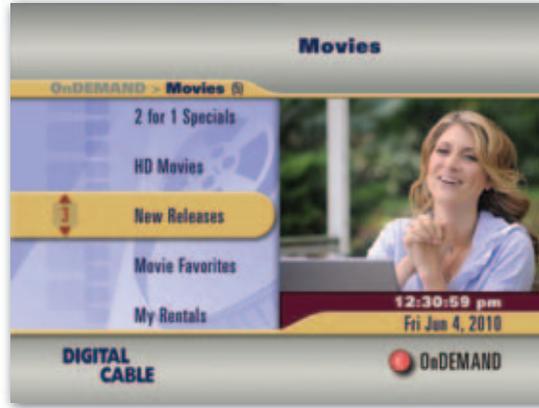
# accessing on demand movies



## step 1

Access the main On Demand menu from your remote. You have a variety of choices including free programming, premiums, and movies. For example, On Demand Movie titles are organized into Categories, such as **New Releases**, **HD Movies**, **Movie Favorites** and more.

You may also be able to access the main On Demand menu from a channel number designated by your cable company.



## step 2

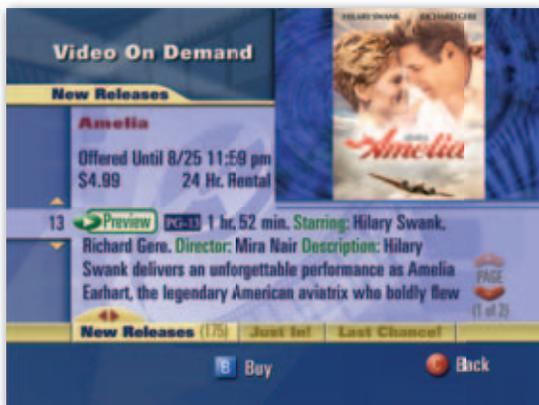
From **Movies On Demand**, select a Category, such as **HD Movies**, **Special Offers**, **Movie Favorites** and **New Releases**. You can also see a list of recently purchased On Demand shows that are still available to view in **My Rentals**.



## step 3

From the New Releases menu, press ◀ ▶ to browse through a library of genres such as **Comedy**, **Drama**, **Family**, **Just In!**, **Action Adventure**, etc.

The list of associated titles will appear. Press ▲ ▼ to browse the available titles. Instant Info will appear in the lower right corner of the screen.

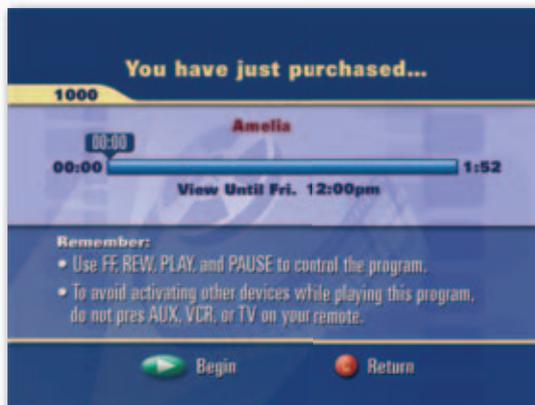


## step 4

Once you find the title you like:

- Press **INFO** for more information
- Press Play ► to view a Preview (if available)
- Press **B** to buy
- Press **C** to go back to previous screen

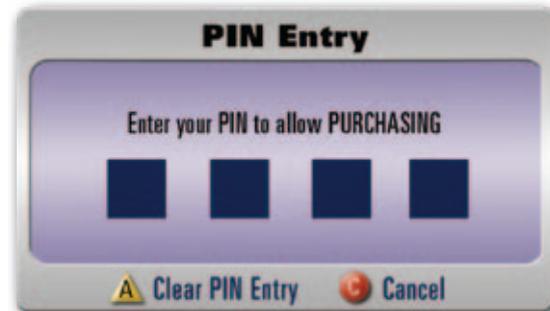
You may also be able to purchase a movie directly from a **Feature** Channel.



## step 5

Once you press **B** to buy, press Play ► to start watching your selection.

You may be able to control most programs as you would a DVD using ◀◀ || ▶▶ on the remote. Once purchased, a program can be viewed until its rental window has expired. Access recent rentals from **My Rentals**.



## purchasing PIN

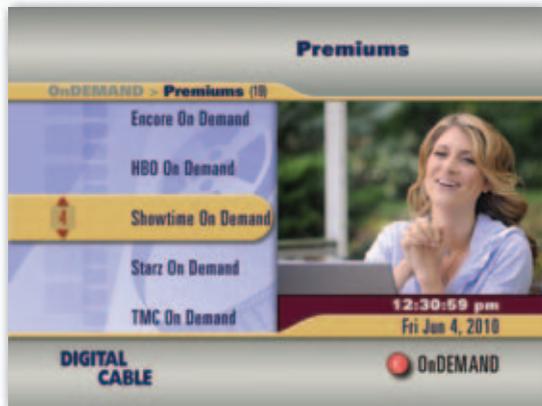
If you have established PINs for Purchasing or Parental Control, you will also be prompted to enter your PIN(s) before completing an On Demand purchase.

# premiums on demand

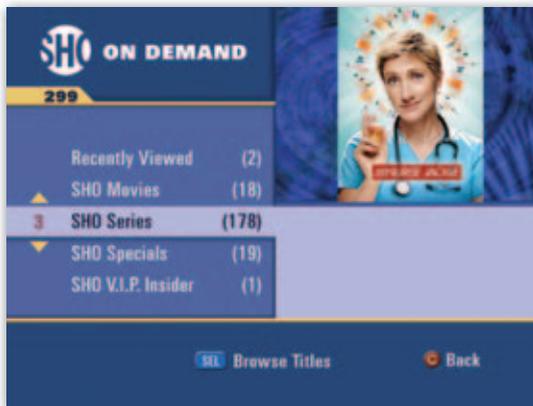
If you subscribe to premium services such as HBO, Showtime or Starz, you can also access premium channel content On Demand anytime.

From the On Demand menu, select **Premiums**. Like Movies On Demand, you will follow similar prompts to access your favorite series, specials and movies on the premium channel(s) you subscribe to.

Or, simply tune to the premium on demand channel using your remote or from the **Time Grid**. From the program information screen, you can play a preview  press **SELECT/OK** to view, or press **C** to see other On Demand content.



From the Premiums Menu, select from the list of the available options.



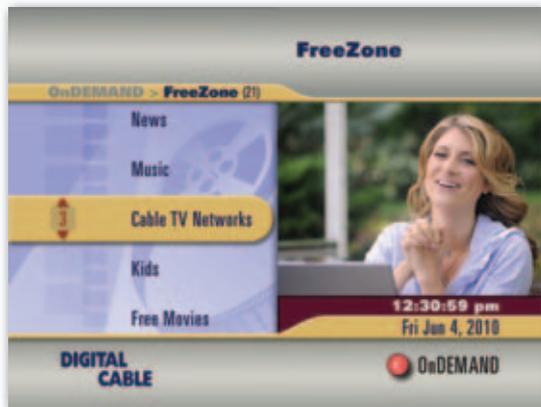
Select a category, such as **Movies** or **Series**. The number next to the category indicates how many titles are available. Press **SELECT/OK** to browse titles.



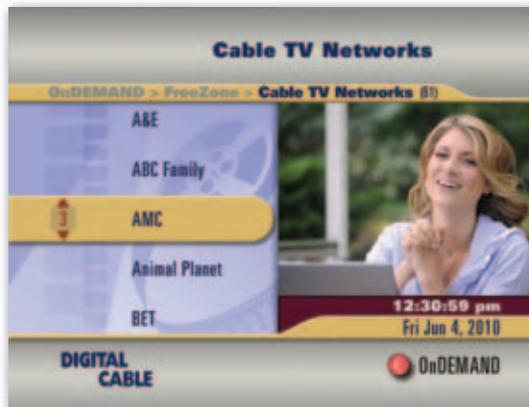
Use the **◀ ▶** arrows to select a **Series** and the **▲ ▼** arrows to select an episode. Instant info appears in the lower right corner. The number next to the series title indicates how many episodes are available. Press **SELECT/OK** to view.

# free on demand

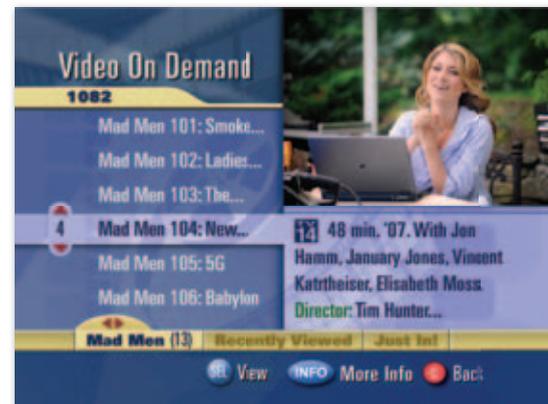
Your cable provider may provide Free On Demand programs, including TV shows, exclusive On Demand content and even movies.



From the main **On Demand** menu, follow the on-screen prompts for **Free** content. Select a Free category such as **Cable TV Networks**.



You may have many options such as cable-produced shows from networks such as HGTV, History Channel and AMC.



Select a network or category. Follow the on-screen prompts to choose series and episodes. Press **SELECT/OK** to play.



# customize your tv experience

Set your favorite channels, timers, parental control and more. Watch TV the way you want to. Press **MENU** twice on your remote to access **General Settings**. This section gives you all the info you need to personalize your viewing experience from the General Settings Menu.

# general settings

# my preferences

My Preferences gives you options to customize how you watch TV including setting Favorite and Skipped channels, Banner duration, or turning on HD Auto-tune and Quick Tips.



## my preferences

From **General Settings** select **My Preferences** to adjust **Favorite Channels**, **Skipped Channels** and other options.



## favorite channels

Quickly access channels you have designated as your Favorite Channels. Once you've set up your Favorite Channels, you can browse through only those channels by pressing **FAV** on your remote.

You also can customize your grid view by selecting Favorites.

## adding channels to the favorites list

Highlight Favorite Channels and press **▶**. Use the **▲ ▼** to highlight specific channels and press **SELECT/OK** to add or remove a channel from the Favorite Channels list.

A **star ★** appears next to the channel in the Channels column when it is on your Favorite Channels list, and the channel number will be added to the **Current Favorites** list.

Press **A** to enable Auto-Favorites, which will automatically add channels to your Favorites list based on your viewing habits. Auto-Favorites are designated with a **★** icon.

# skipped channels



## skipped channels

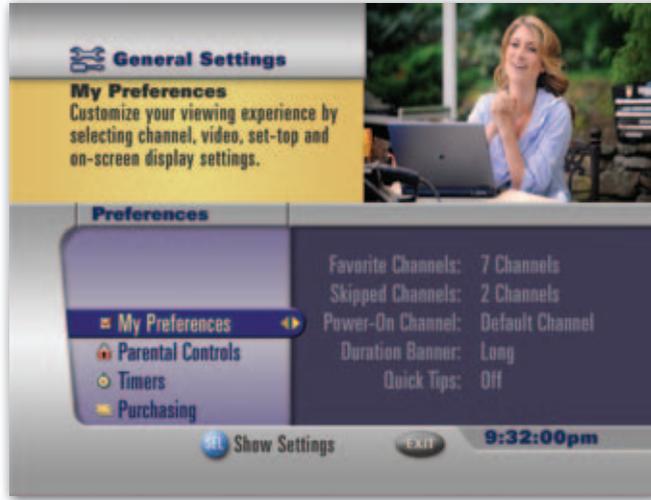
Specify channels to skip when browsing with the **CH +/-** keys.

## adding channels to the skipped list

Highlight Skipped Channels and press **▶** or **SELECT/OK**. Use the **▲ ▼** to highlight specific channels and press **SELECT/OK**.

A check **✓** appears next to the channel in the Channels column when it is on your Skipped Channels list, and the channel number will be added to the **Current Skipped** list.

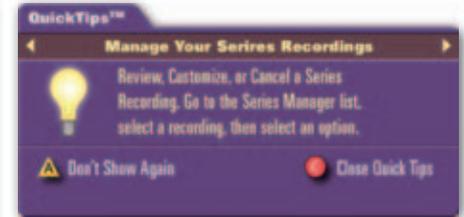
# quick tips



**Quick Tips** displays helpful tips while you browse or search the guide for shows or set recordings.



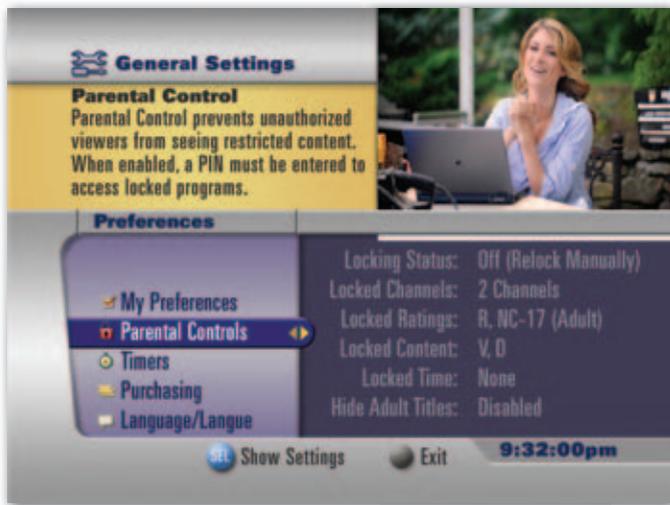
Highlight **Quick Tips** and press **▶** or **SELECT/OK**. Use the **▲ ▼** to highlight "Off" or "On" and press **SELECT/OK**.



**Quick Tips** will display on screen periodically to help you get the most out of your digital cable experience. You can manually view **Quick Tips** by selecting **View Now**.

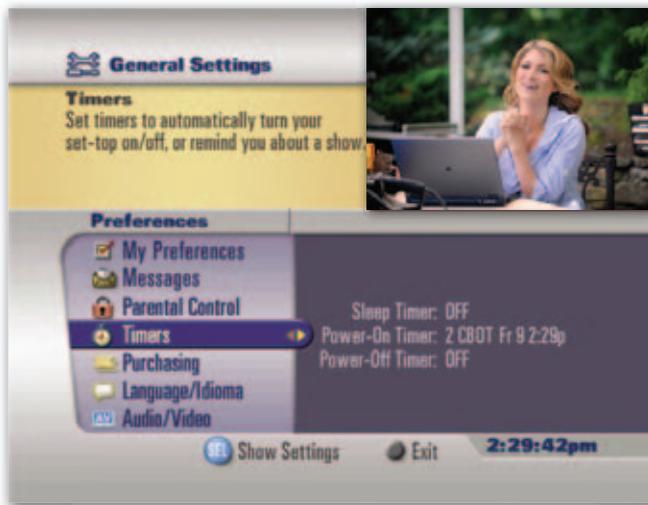
# additional settings

Additional settings you can manage from the **General Settings** menu include:



## parental control

With **Parental Control** you can block viewing and purchases of TV programs and movies, as well as recorded shows, based on your viewing preferences. To find out more see the chapter on Parental Control.



## timers

Set convenient TV timers. Press **▶** to navigate the Timer menu by channel, day and time. Then press **SELECT/OK**.

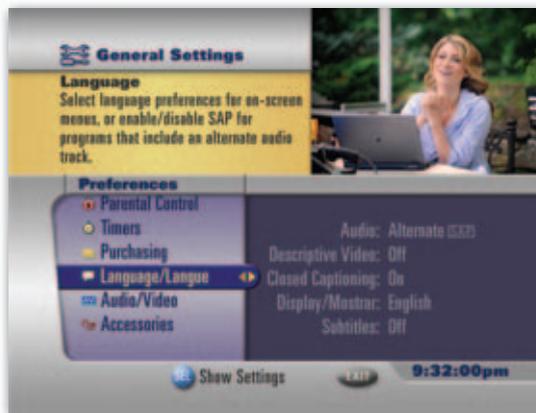
- **Sleep Timer**—Select “On” to set cable box to turn off after a specified number of minutes (5 – 90 minutes). Default is “Off.”
- **Power On Timer**—Select “On” then select channel, day and time the cable box will automatically turn on. Default is “Off.”
- **Power Off Timer**—Select “On” then select channel, day and time the cable box will automatically turn off. Default is “Off.”
- **Reminder Timer**—Set up several reminder timers by channel, day and time. Set up to eight timers to remind you of specific events.



## purchasing

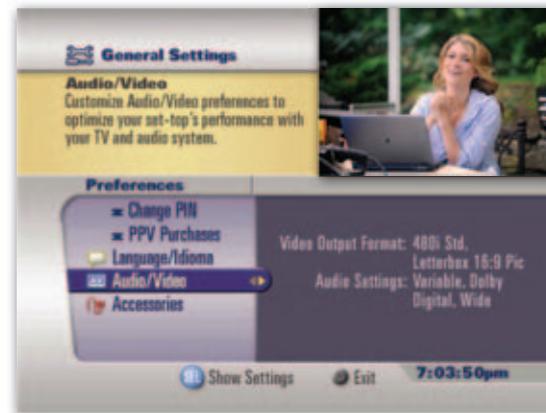
Enabling a Purchase PIN puts you in control of PPV and On Demand purchases. You can also review PPV purchases.

- **Locking Status**—Turn Purchase PIN On or Off
- **Change PIN**—Change the purchasing PIN number.
- **PPV Purchases**—Review or cancel Pay-Per-View purchases.



## language

- **Audio**—Select primary audio or SAP alternate audio feed.
- **Closed Captioning**—Enable or disable Closed Captioning, and select other options.
- **Display**—Select an available language, such as English, Spanish or French, for on-screen displays.
- **Subtitles**—Turn on or off and select a preferred language, such as English, Spanish or French.

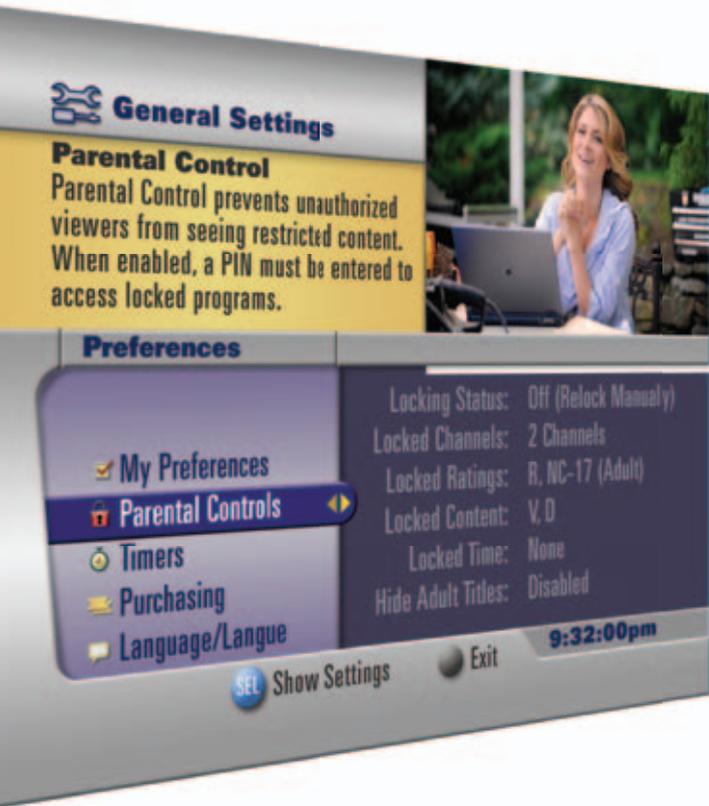


## audio/video

- **Video Output Format**—Specify output format.
- **Audio Settings**—Specify settings for volume level, analog output, digital output and dynamic range.

## accessories

Set specific set-top box functions, including specifying how channel and time display on your set-top box.



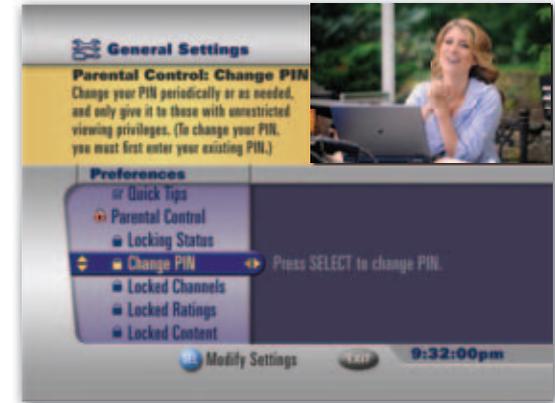
# you decide what your family watches

**Parental Control** lets you block viewing and purchases of TV programs and movies as well as recorded shows, based on your viewing preferences. You can also hide adult titles from being displayed on-screen. From the Parental Control Menu you can set **locks by Rating, Content, Channel or Time**.

# parental control

# parental control setup

To set Parental Control, press MENU twice to access General Settings.



## PIN Set-up

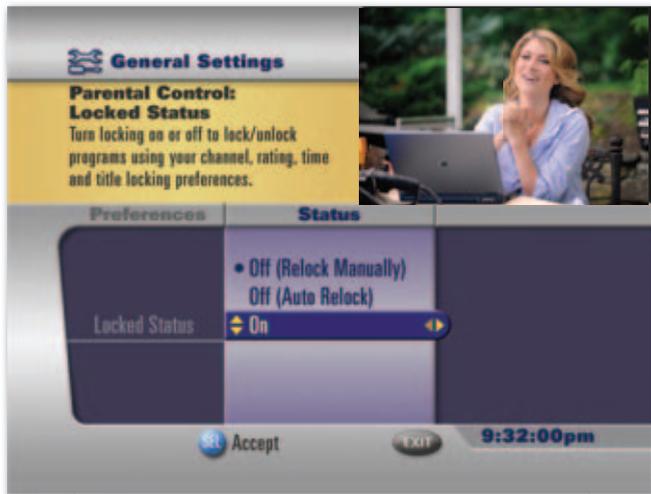
The first time you attempt to enable Parental Control, you will be prompted to set up a Personal Identification Number or PIN. Enter your unique 4-digit number and press **SELECT/OK**. Enter the number again and Press **A** to confirm.

## Change PIN

**Change PIN** lets you change your personal Parental Control PIN number. Press MENU twice to access General Settings. Select Parental Control, then Change PIN. Follow the on-screen prompts to enter a new PIN.

**tip:** Your remote may have a lock button. Press this button to quickly set program locks.

# locks



## locking status

Selecting **Locking Status** lets you turn on or off Parental Control settings. Locking Status must be set to “**On**” to activate your customized Parental Control settings for rating, content, channel and time.

Highlight **Locking Status** on the Parental Control Menu and press **SELECT/OK** (or **►**). You will be prompted to enter your 4-digit PIN when you make one of the selections:

- **Off (Relock Manually)** – This option turns off all locks. To relock Parental Control, you must manually set the Locking Status to “On.”
- **Off (Auto Relock)** – This option turns off all locks temporarily. Locks will automatically relock after 5 hours of inactivity or by turning off the cable box.
- **On** – This option enables Parental Control. Your 4-digit PIN will be required to disable Parental Control or change settings.

**tip:** If Locking Status is turned off, **b** will appear next to Parental Control options and a red **b** will appear next to specific selections. Return to Locking Status to turn on.



## locked channels

From Parental Control, select **Locked Channels** to choose channels that will be locked when Locking Status is turned on. Press **▶** to view list of channels and use **▲ ▼** to highlight. Press **SELECT/OK** to lock. A  will appear next to the channels you select. Press **◀** to return to Parental Control options.



## locked ratings

Select **Locked Ratings** to choose TV and movie ratings that will be locked when Locking Status is turned on. Press **SELECT/OK** to select a rating(s) to lock. A  will appear next to the rating. Press **◀** to return to Parental Control options.

MOVIE RATINGS	TV RATINGS	TV CONTENT RATINGS			
		Violence (FV, V)	Language (L)	Sexual Situations (S)	Suggestive Dialogue (D)
G	TV-Y				
PG	TV-Y7	Fantasy Violence			
PG-13	G				
R	TV-PG	Moderate Violence	Infrequent Coarse	Some Sexual Situations	Some Suggestive Dialogue
NC-17	TV-14	Intense Violence	Strong Coarse	Intense Sexual Situations	Intensely Suggestive Dialogue
Adult	TV-MA	Graphic Violence	Crude Indecent	Explicit Sexual Activity	

# locked content and time



## locked content

**Locked Content** lets you choose TV content advisory ratings that will be locked when Locking Status is turned on. Content advisory categories can be found on the chart located on the previous page.

You can choose to lock all under each category, or by a specific rating within a content category. Choose a content rating by pressing **SELECT/OK**. A  will appear next to the content rating. Press **LEFT** to return to Parental Control options.



## locked time

**Locked Time** lets you lock the TV from viewing at a specific day and time. From Locked Time in Parental Control, press **RIGHT** to select 'on' and follow the on-screen prompts to choose the day(s) and to specify the start and end time. Press **LEFT** to return to the Parental Controls options.

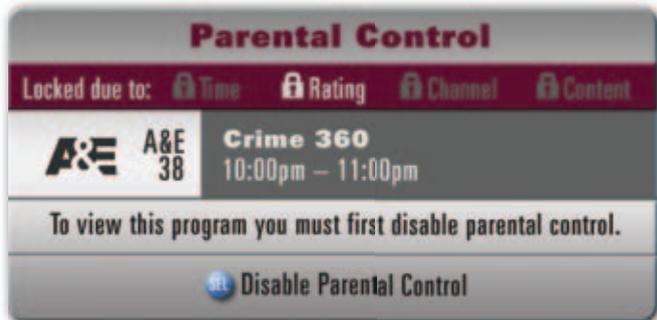


## hide adult titles

**Hide Adult Titles** prevents these titles from appearing in listings throughout the guide. Select Hide Adult Titles and use the **RIGHT** to enable or disable this feature.

Once you have set the locks based on your preferences, choose **Locking Status** to turn locks on.

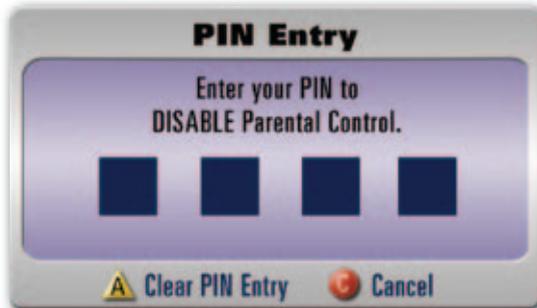
# view locked programs



## from a locked program

When tuning to a channel or program that is locked, the guide will display a Parental Control summary indicating the program has been locked from viewing due to channel, rating, time or content.

Press **SELECT/OK** to disable Parental Control, then select **A** for this channel only, or **B** for all channels and recordings.



## to view locked program

Enter your 4-digit PIN and press **A** to view the channel.

**Stark County**  
814 Cable Court N.W., PO Box 1000, Massillon, Ohio 44648-1000 • 330-833-4134  
[www.MCTVOhio.com](http://www.MCTVOhio.com) • <http://mctvstark.hometownohio.com>

**Wayne County**  
444 West Milltown Road, PO Box 917, Wooster, Ohio 44691-0917 • 330-345-8114  
[www.MCTVOhio.com](http://www.MCTVOhio.com) • <http://mctvwayne.hometownohio.com>

