

INFORMATION REGARDING YOUR BATTERY BACKUP OPTIONS FOR HOME PHONE SERVICE FROM MCTV

BACKUP POWER FOR HOME PHONE SERVICES DURING POWER OUTAGES

Many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services – we at MCTV offer you the option of purchasing backup power for your home phone services.

MCTV has a 24-hour battery backup option available for purchase. You can also purchase a backup battery through local or online retailers. Third party retailers offer many different types and sizes of backup power options.

WHAT YOUR BATTERY CAN – AND CAN'T – DO FOR YOU

MCTV's backup batteries allow you to continue to use your home phone services during a power outage. Without a backup battery or alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power.

If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery system may be a good option for you.

24-HOUR BATTERY BACKUP

The 24-hour battery backup offered by MCTV provides 24 hours of standby power. Your telephone modem or ONT plugs directly into it for operating power. Other devices can be plugged into the battery backup but this may significantly reduce the amount of backup power time.

If you purchase the 24-hour battery backup from MCTV you will own the battery and are responsible for its maintenance. The model offered for purchase is the APC Smart X48V Battery Pack and Smart X48V Battery Pack.

Please contact us for current pricing or questions regarding battery backup systems.

Expected Backup Power Duration

MCTV's 24-hour battery backup is designed to provide 24 hours of standby backup power to MCTV's phone service only. The battery backup power time may be reduced by phone call usage and – more significantly – if additional devices besides your modem or ONT are plugged into the APC backup unit. Additional devices may include, but are not limited to, home security systems, medical monitoring devices, telephones that require AC power and other equipment.

INSTRUCTIONS FOR PROPER CARE AND USE OF YOUR BATTERY

Please follow the instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41 °F and below 104 °F.

These batteries are rechargeable. They will not last forever and should be replaced every 5-8 years considering 1-2 full discharges per year. You should periodically test your battery to verify both the operation of the backup battery and its condition.

Please contact MCTV for any questions you may have about the battery backup for your MCTV Home Phone service.



Bellaire: 740-676-6377
Salineville: 330-679-8882
Stark County: 330-833-4134
Wayne County: 330-345-8114
Woodsfield: 740-628-0366
www.MCTVOhio.com

MCTV ANNUAL DO-NOT-CALL REGISTRY NOTIFICATION

Due to the concerns regarding unwanted telemarketing telephone calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) established the national Do-Not-Call Registry.

You have the opportunity to add your name and telephone number to this Do-Not-Call list to prevent many telemarketing calls (you can remove your name and number at anytime). Please note that the following are exempt from the prohibition:

- Calls from organizations with which you already have a business relationship;
- Calls from organizations that you have given consent to call you;
- Calls which are not commercial or do not include unsolicited advertisements;
- Calls from or on the behalf of, tax-exempt non-profit groups.

Your telephone number will remain on the list for five years from the date that it was first published on the Do-Not-Call Registry. You may register online at www.donotcall.gov or by calling 1-888-382-1222 (for TTY call 1-866-290-4236). If you register by phone, you must call from the phone number that you wish to register. Telemarketers have up to 31 days to include you on their Do-Not-Call list.